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Porsche Sales & Marketplace Canada, Ltd.

Terms of Use

for the Porsche Connect "Porsche Charging Service" – Macan Electric (starting MY24) and Taycan (J1.I for MY20-24, and J1.II starting MY25)

Porsche Sales and Marketplace Canada, Ltd. (hereafter referred to as Porsche Sales & Marketplace, PSM or We), operates at www.porsche.ca (1) the My Porsche Portal and (2) various online marketplace functionalities (hereafter referred to as Marketplace) for the (i) sale or marketing of Porsche vehicles, parts, equipment and other vehicle related and vehicle independent products and (ii) provision of vehicle related and vehicle independent services. PSM also operates the Porsche Connect Store via the Marketplace. When you use the Marketplace, which includes the Porsche Connect Store, the Terms and Conditions for the use of My Porsche Portal and Porsche's Online Marketplace Functionalities (which includes the Porsche Connect Store) as well as the sale of Porsche Connect Services and Porsche Sales & Marketplace Products (hereafter referred to as T&C) apply. The current version of the T&C can be accessed, downloaded and printed at any time at https://connect-store2.porsche.com/ca/en/t/termsandconditions

When you visit the Porsche Connect Store, you may order the "Porsche Charging Service." These Terms of Use and the T&C govern the use of the Porsche Charging Service in Canada. In the event of a conflict between the T&C and these Terms of Use, the Terms of Use shall prevail. Any terms used herein but not otherwise defined shall have the definitions given them in the T&C.

These Terms of Use apply generally to the Porsche Charging Service as well as each individual charging service as described below.

It is only possible to make full use of the Porsche Charging Service with a smartphone app – the My Porsche App (hereinafter referred to as the App). The App is available for mobile devices with a supported operating system and can be downloaded in the app store of the respective provider of the mobile devices or the operating system, and fees will be charged in accordance with Section 4.2. To use the App on your mobile device, it is necessary for your mobile device to be connected to the Internet. This requires a separate contract with a mobile service provider for an Internet data plan, for which additional costs and roaming costs, if used abroad, may be incurred.

"Porsche Charging Service"

Subscription Term: 12 months (with auto-renewal)

Inclusive Charging Term: Eligible Porsche vehicles come with an inclusive charging term, dependant on vehicle model and model year, as set out in the chart below:

| Vehicle Model | Model Year | Inclusive Term |
|----------------|------------|----------------|
| Taycan | 2020-2024 | 36 months |
| Taycan | 2025+ | 24 months |
| Macan Electric | 2024+ | 24 months |

Inclusive charging is provided through Electrify Canada charging sites nationally, and the inclusive charging opportunity is defined as unlimited 30-minute sessions, with a minimum 60-minute interval required between charging sessions, for the term defined based on Porsche model and model year.

Restrictions: The Porsche Charging Service may only be used for charging your Macan or Taycan electric vehicle. The use of the

Porsche Charging Service with any other make or model of vehicle is prohibited and is grounds for termination of your access to the Porsche Charging Service.

Services of the Porsche Charging Service:

1. Access to the charging network and compatibility

1.1 The Porsche Charging Service allows access to and use of charging stations operated by Porsche Sales & Marketplace and third parties (hereinafter referred to as charging stations) for normal charging with alternating current (AC) and for fast charging with direct current (DC). For this we cooperate with selected charging station operators, as well as selected e-roaming partners, who provide the locations of public charging stations as bundles (see also Section 2).

1.2 All charging stations are equipped with a J1772 connector (for AC charging) and / or the Combined Charging System (CCS) (for DC charging) in accordance with North American standards. Individual charging stations are also equipped with the CHAdeMO standard (for DC charging).

Charging station compatibility:

- In general, charging stations with a J1772 connection are compatible with plug-in hybrid and electric vehicles equipped with a J1772 charging socket or a CCS charging socket. An additional charging cable is not required.
- In general, charging stations with a CCS connection are compatible with electric vehicles equipped with a CCS charging socket. An additional charging cable is not required.
- In general, charging stations that support the CHAdeMO standard are compatible with vehicles equipped with a CHAdeMO charging socket. CHAdeMO charging stations are not compatible with Porsche Battery Electric Vehicle (BEV) models.

Information about the charging socket available on your particular vehicle can be obtained from the operating manual for your vehicle or from your vehicle manufacturer. If your vehicle does not have any of the aforementioned charging sockets/connector types, charging (even using an adapter) may not be possible. You are responsible for the charging capability of your vehicle and must observe any and all applicable federal, provincial and local regulations and instructions for using the charging stations.

1.3 To activate the respective charging station at the charging location, the authentication method stated in the App must be used.

1.4 Use of the charging stations is subject to various factors, including vacant spaces at the charging station and the charging station being in working order (this applies, for example, to recognizably damaged charging stations, which may not be used).

2. Information about the charging stations contained in the charging network

- 2.1 An overview of the charging stations provided by selected charging station operators and e-roaming partners can be found in the App.
- 2.2 Depending on availability, the following static and dynamic information about charging stations is available in the App: Location, AC and/or DC charging options, available connector types, indication of whether charging points are occupied or vacant, indication of prices for AC and/or DC charging, and number of charging points per charging location. Porsche Sales & Marketplace assumes no liability for the accuracy and timeliness of the data and information supplied by these partners.

3. Authentication and charging at the charging station

- 3.1 **Starting the charging process:** To start the standard charging process you must authenticate yourself in advance through the App. To utilize the Plug and Charge function, both the vehicle and the charging station must support this functionality. Additionally, the functionality must be enabled in the App and the vehicle's PCM (Porsche Communications Management system). Once the prior prerequisites have been satisfied, plug the charging station into the vehicle to start the charging process.

A charging station can be unlocked remotely through the App after you have selected it in the App. Some charging stations have special features when starting, and you will need to always follow the instructions on the charging station. You can use the App to monitor the progress of an active charging process; this may differ from the actual duration of the charging process for technical reasons.

- 3.2 **Ending the charging process:** The charging process can be stopped manually by unlocking the vehicle and unplugging the charging cable. On some charging stations, the charging process can also be ended manually using the App. As soon as the vehicle's battery is fully charged, the charging process will stop automatically. Some charging stations have special features when charging is completed, and you will need to always follow the instructions on the charging station. After successful completion of the charging process, the information from the charging process (i.e., location where charging took place, date, time and cost) will be displayed in the App's charging history (for technical reasons, the charging history in the App may not always reflect the current status).

4. Prices and billing

- 4.1 The cost to you associated with your use of the Porsche Charging Service is the usage costs per charge, which is calculated based on
- the amount of energy charged in kWh and/or
 - the connection time in minutes and/or
 - a flat rate per charging process and/or
 - additional parking fees.

The basis for billing by time (per minute) is the connection time (charging cable connected to the charging station and vehicle). In other words, charges are incurred as long as the vehicle is connected to the charging station. Some charging stations may charge an additional parking fee if the vehicle is left connected to the station after the charging session is completed. Taxes may be collected where applicable.

The basis for billing by kWh is the energy measured by the charging station, not the vehicle. Taxes may be collected where applicable.

For Electrify Canada inclusive charging only (during the inclusive period):

For DC charging sessions the first 30 minutes are inclusive with the term defined based on Porsche model and model year. the . Electrify Canada does not offer AC charging.

Once the charge is completed, you will have a grace period of 10 minutes to relocate the vehicle. In case of a non-full battery you can choose to stop the charge or resume charging, for which, in the latter case, further charging costs will apply. If 60 minutes has not elapsed between two separate charging sessions, the two sessions will be deemed, and charged as, a single charging session. An idle fee may be charged following the grace period.

- 4.2 Relevant prices are available on the screen of each charging station and in the App at the initiation of a charging session. For Electrify Canada, prices are the same at any of their charging stations. For charging at Porsche dealerships and other third party charging stations, individual pricing is set by the dealer/provider. Prices may change at any time and exclude any applicable taxes which may also be collected.

All users of the Porsche Charging Service at Electrify Canada sites will be subject to fees for overages and idling as set forth below.

| Power Class | Inclusive Charging | Price per minute after inclusive charging | Grace period | Idle fee after grace period per minute |
|----------------------------|--------------------|---|--------------|--|
| DC charging (up to 350 kW) | 30 minutes | CAD \$0.44 | 10 minutes | CAD \$0.40 |

* The above rates reflect Electrify Canada pricing. These rates are subject to change at any time. Figures exclude any applicable taxes.

- 4.3 At the end of the month, you will receive an aggregated bill for the charges that have been recorded within a billing period; this information can be viewed on the My Porsche portal and will be sent by e-mail to the e-mail address you have provided. Please note that due to technical circumstances, there may be a delay in recording some charging processes. This means that a billing statement may include charging processes from a previous billing period, for which you will be charged. You will also see the costs accumulated for the current billing period in the App (please note that this view may not always be up-to-date).

5. Upon Conclusion of the Inclusive Charging Term

- 5.1 **Base Charging Plan:** At the end of the inclusive charging term (the length of which is dependant on Porsche vehicle model and model year), the vehicle owner will continue to have access to the Porsche Charging Service unless or until they cancel participation. The vehicle owner will automatically be enrolled in the Base Charging Plan (which has no annual subscription fee) with the option to add on premium services which will incur annual fees.

- 5.2 **Pricing for Base Charging Plan:** The Basic Charging Plan provides access only to one selected charging station operator (Electrify Canada). The pricing set forth in Section 4 shall not apply. Instead, the charge for Per Minute and/or Per kWh are at Electrify Canada's "Guest and Pass Member rates" which are displayed on the charger at the time of service. There is no inclusive charging period of time included in this plan. Some charging stations may charge an additional parking idle fee if the vehicle is left connected to the station after the charging session is completed. Taxes may be collected where applicable. Billing will continue in the manner set forth in Section 4.

5.3 **Premium Charging Plan:** Vehicle owners may alternatively subscribe to a Premium Charging Plan for an annual subscription fee (pricing available in the Porsche Connect store). The Premium Charging Plan provides access to the selected charging station operator(s) (Electrify Canada) and selected e-roaming partners. The charge for Per Minute and/or Per kWh are at Electrify Canada's "Pass+ Membership rates" which are displayed on the charger at the time of service. For other partners, pricing will be displayed on the individual charging station. There is no inclusive charging period of time

included in this plan. Some charging stations may charge an additional parking fee if the vehicle is left connected to the station after the charging session is completed. Taxes may be collected where applicable. Billing will continue in the manner set forth in Section 4.

6. Termination right

All applicable termination rights as set forth in the T&C shall apply. Services must be actively terminated to avoid auto-renewal and fees associated therewith (if applicable).